



## LIVE SEMINAR

# Resolve Workplace Conflicts Using DISC Behavioral Insights

Apply personality insights to prevent disagreements  
and strengthen relationships



### BY THE END OF THIS SEMINAR, YOU WILL CONFIDENTLY:

- Identify your own DISC-based conflict style
- Recognize how different personality types handle conflict
- Understand how core fears influence reactions
- Apply effective communication and de-escalation strategies
- Reframe your behavior to reduce or prevent workplace tension
- Practice conflict resolution in realistic team scenarios
- Strengthen leadership skills by guiding teams through conflict
- Build a positive workplace culture that supports trust and engagement

# Resolve Workplace Conflicts Using DISC Behavioral Insights

## SEMINAR SUMMARY

Conflict is inevitable in the workplace but when ignored or mishandled, it undermines trust, slows productivity and divides teams. This conflict resolution training empowers you to actively reframe conflict through the proven lens of the DISC assessment model. You will learn to recognize what drives people's reactions, understand why certain behavioral styles clash and take responsibility for how your own actions contribute to tension.

Through interactive strategies and real-world application, you'll gain the skills to manage conflict, strengthen communication and improve collaboration across every level of your organization.

Whether you're a manager, team leader or individual contributor, you'll leave with the tools to resolve disputes quickly, repair misalignment and build stronger professional relationships that drive long-term success.



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## Registration Information

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Additional information can be found in our FAQs:

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### Cancellations and Substitutions

You may cancel your registration up to 10 business days before the program, and we will refund your tuition less a nominal cancellation fee. Substitutions and transfers may be made at any time to another program of your choice scheduled within 12 months of your original event. Please note that if you do not cancel and do not attend, you are still responsible for payment.

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