



The Manager's Guide to Confident Communication

Strengthen your relationship with your team by communicating effectively

Communication skills are essential for an effective and productive manager and leader. Technology creates a more connected and interdependent world, creating new challenges and advantages in communication that organizations cannot meet without developing their leaders. The most effective leaders know how to connect with people in any situation based on their emotional intelligence skills and persuasive communication. These attributes and skills build connections that inspire people and establish an environment where everyone's opinions and ideas are valued, expressed and honest.

Unlock your full potential with this one-day program designed to take your skills to the next level, focusing on concepts like storytelling, creative thinking and relationship building. Enhance your leadership presence and learn to communicate more effectively.

What You'll Learn

- Strengthen your relationship with your team and others by developing emotional intelligence skills and learning to communicate effectively.
- Develop your leadership presence by practicing “Intentional Leadership” and enhancing your communication with your team, your coworkers and others.
- Study the impact your ability to communicate effectively has on increasing productivity and encouraging individual and team accountability.
- Learn to communicate with influence and persuasion to build a compelling business case.
- Enhance your virtual communication skills for hybrid teams and virtual meetings.
- Determine advanced techniques for communicating with confidence and clarity.
- Encourage and model creative thinking to drive innovation and build a stronger team.
- Overcome common communication challenges in the workplace.